

## Direct Hire Services

Using the substantial scope of the fleet of vehicles available, Albany Assistance can provide a direct hire service to insurers and intermediaries on a competitive daily tariff basis.

Supplying third party intervention hires to a number of large insurers, Albany recognise the importance of minimising costs where these services are provided to your customer base, the wide range of types of vehicle available from the fleet ensure that the exact vehicle and therefore daily rate are accessible by you.

Your customer or the third party are contacted no later than 2 hours from time of instruction. Vehicles can be delivered to any registered UK address for the convenience of your customer and to best fit into their daily routine. All vehicles will be delivered with fuel ready for immediate use. During the hire period the vehicle will be comprehensively insured.

The average age of vehicles within the fleet is just 12 months; the driver will be delighted with the vehicle provided whether it be a Vauxhall Corsa or an Aston Martin DB9. All vehicles will be a high specification to exceed your driver's expectations. Specially modified vehicles are also available within the fleet to meet the needs of disabled drivers.

A commercial daily rate tariff can be agreed based on volume requirements and will be generally based on a 30 day invoice settlement period. Billing can be arranged on a regular interval bordereaux basis or alternative processes defined as required.

Albany Assistance would work closely with you to set up the most effective instruction process whether this be electronic data transfer or more traditional fax/telephone requests.